



**CONFLUENCE RIVERS**

Utility Operating Company

A CSWR Managed Utility

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**Boil Water Advisory Lifted for Confluence Rivers UOC: Spring Branch Water System**

On December 29, 2021, Confluence Rivers UOC issued a Boil Water Advisory for all customers service by Spring Branch Water System. Bacteriological samples collected in the affected area indicated that there is no contamination in the drinking water. As such, the boil water advisory is being lifted today, January 12, 2022.

Customers are advised to flush all the water lines in their residence for five (5) minutes by operating all water faucets (both hot and cold) and flushing toilets. Discard three (3) batches of ice cubes and disinfect the ice bin prior to use. Hot water heaters, water coolers, in-line filters, etc. should be flushed to completely replace at least one full volume of the appliance. Disinfect and/or replace all filters on units and run water softeners through a regeneration cycle prior to use. Consult your owner's manual for additional flushing/cleaning/disinfecting directions.

Please share this information with others who drink the water and may not have directly received this notification.

Any customer who notices colored or odorous water or has any questions concerning this notification should contact Confluence Rivers UOC customer support at 1-866-945-3920 or [support@confluenceriversuoc.com](mailto:support@confluenceriversuoc.com).