

Distributed: November 23, 2021

Boil Water Advisory Lifted for Elm Hills UOC: Missouri Utilities (PWS ID# MO3048155)

On Wednesday November 17, 2021, Elm Hills UOC issued a precautionary Boil Water Advisory for all customers served by the Missouri Utilities (MO3048155) facility. Bacteriological samples collected in the affected area indicate that there is no contamination in the drinking water. As such, the boil water advisory is being lifted today, November 23, 2021.

Customers are advised to flush all the water lines in their residence for five (5) minutes by operating all water faucets (both hot and cold) and flushing toilets. Discard three (3) batches of ice cubes and disinfect the ice bin prior to use. Hot water heaters, water coolers, in-line filters, etc. should be flushed to completely replace at least one full volume of the appliance. Disinfect and/or replace all filters on units, and run water softeners through a regeneration cycle prior to use. Consult your owner's manual for additional flushing/cleaning/disinfecting directions.

Please share this information with others who drink the water and may not have directly received this notification.

Any customer who notices colored or odorous water or has any questions concerning this notification should contact Elm Hills UOC Customer Support at 1-866-245-4796 or support@elmhillsuoc.com.