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Boil Water Notice Rescinded for Oak Hills Ranch (PWS ID# TX0940085)

On Tuesday September 21, 2021, the Texas Commission on Environmental Quality partnered with the Oak Hills Ranch (TX0940085) public water system, to issue a Boil Water Notice to inform customers, individuals, or employees that due to conditions which occurred recently in the public water system, the water from this public water system was required to be boiled prior to use for drinking water or human consumption purposes.

The public water system has taken the necessary corrective actions to restore the quality of the water distributed by this public water system used for drinking water or human consumption purposes and has provided TCEQ with laboratory test results that indicate that the water no longer requires boiling prior to use as of today (Thursday, September 23, 2021).

To ensure that possible contamination is removed from plumbing, all customers should flush all the water lines in their residence for five (5) minutes by operating all water faucets (both hot and cold) and flushing toilets. Discard three (3) batches of ice cubes and disinfect the ice bin prior to use. Hot water heaters, water coolers, in-line filters, etc. should be flushed to completely replace at least one full volume of the appliance. Disinfect and/or replace all filters on units, and run water softeners through a regeneration cycle prior to use. Consult your owner's manual for additional flushing/cleaning/disinfecting directions.

Any customer who notices colored or odorous water or has any questions concerning this notification should contact CSWR-Texas Customer Support at 1-866-301-7725 or support@cswrtexaswateruoc.com.