

*****IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER*****

North Victoria (TX2350049), Victoria County

Violation of Chemical Monitoring, Routine Major

The North Victoria Utilities (TX2350049) public water system has violated the monitoring and reporting requirements set by Texas Commission on Environmental Quality (TCEQ) in Chapter 30, Section 290, Subchapter F.

What happened?

Public water systems are required to collect and submit chemical samples of water provided to their customers, and report the results of those samples to the TCEQ on a regular basis. Results of regular monitoring are an indicator of whether or not your drinking water is safe from chemical contamination.

During the monitoring period of 2020 (01/01/2020 - 12/31/2020) we did not complete all monitoring and/or reporting for chemical constituents, and therefore the TCEQ cannot be sure of the safety of your drinking water during that time.

The following constituents were not collected during the monitoring period:

- Nitrate
- Cyanide
- 1,2,4-Trichlorobenzene
- CIS 1,2-Dichloroethyle
- Xylenes, Total
- Dichloromethane
- O-Dichlorobenzene
- P-Dichlorobenzene
- Vinyl Chloride
- 1,1 Dichloroethylene
- TRANS 1,2-Dichloroethylene
- 1,2-Dichloroethane
- 1,1,1-Trichloroethane
- Carbon Tetrachloride
- 1,2-Dichloropropane
- Trichloroethylene
- 1,1,2-Trichloroethane
- Tetrachloroethylene
- Chlorobenzene
- Benzene
- Toluene
- Ethylbenzene
- Styrene

What is being done?

Central States Water Resources Texas purchased the facility on December 11, 2020 and began conducting monitoring of the water quality as directed by the TCEQ. We will continue to work with the TCEQ to ensure the facility samples for analytes in accordance with State and Federal requirements.

What should you do?

This is not an emergency. You do not need to boil your water, use an alternative water supply, or take any other corrective actions. If this had been an emergency, or an emergency situation arises, you will be notified within 24 hours of the event and provided with directions to address the emergency.

Please share this information with all other people who drink this water, especially those who may not have received this notice directly (i.e., people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

For more information, please contact Central States Water Resources Texas UOC Customer Experience by phone at 1-866-301-7725, by email at support@cswrtexasuoc.com, or by mail at 1650 Des Peres Road, Suite 303, St. Louis, MO 63131.

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