

*****IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER*****

Arrowhead Water System (TX2470025), Wilson County

Monitoring Requirements Not Met

What happened?

Our system failed to collect every required coliform sample. Although this incident was not an emergency, as our customers, you have a right to know what happened and what we did to correct this situation.

We are required to monitor your drinking water for specific contaminants on a regular basis. Results of regular monitoring are an indicator of whether or not our drinking water meets health standards. During February 1st – 28th, 2021 we did not monitor or test for coliform bacteria and therefore cannot be sure of the quality of your drinking water during that time.

What should I do?

There is nothing you need to do at this time. You may continue to drink the water. If a situation arises where the water is no longer safe to drink, we are required to notify you as soon as possible but not to exceed 24 hours after the event.

What is being done?

Due to the ice storm our operations team failed to collect the routine bacteriological sample at Arrowhead Water in February. Our operations team has collected every required bacteriological sample the following month (March) and has continued to collect the required samples to date.

Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.

For more information, please contact Central States Water Resources Texas customer experience at 1-866-301-7725, support@cswrtexasuoc.com, or 1650 Des Peres Road, Suite 303, St. Louis, MO 63131.

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