



MAGNOLIA WATER

Utility Operating Company

A CSWR Managed Utility

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Boil Water Advisory for Magnolia Water UOC, Evangeline Oaks (PWS ID #LA1015009)

Due to electrical issues at the facility, Magnolia Water UOC is issuing a precautionary Boil Water Advisory for Evangeline Oaks.

Children, seniors, and persons with compromised immune systems are particularly vulnerable to harmful bacteria, and all customers in the affected area should follow these directions:

To ensure destruction of all harmful bacteria and other microbes, water used for human consumptions (drinking, cooking, making ice, diluting juices/beverages, making infant formula, brushing teeth, washing hands/faces, etc.) should be boiled using the following methods:

- Bring water to a rolling boil (≥ 212 °F) for three (3) minutes.
- Let water cool sufficiently (≤ 110 °F) prior to use.
- In lieu of boiling, individuals may purchase bottled water or obtain water from some other suitable source for drinking water or human consumption purposes.

Customers are also encouraged to observe the following precautions:

- Disinfect food contact surfaces (dishes) by immersing them for at least one (1) minute in disinfected water containing a ratio of one (1) teaspoon of unscented household bleach to one (1) gallon of water.
- Water used for bathing does not need to be boiled but children should be kept under observation to prevent accidental ingestion of bath water.

When water sample results indicate that no contamination is present, we will notify customers that it is no longer necessary to boil the water and that the boil water advisory has been lifted.

Please share this information with others who drink the water and may not have directly received this notification.

If you have questions concerning this matter or would like to receive future notifications, you may contact Magnolia Water UOC Customer Support at 1-855-643-8152 or support@magnoliawateruoc.com.